Staff 1

Student portal

* Canvas doesn’t have anything to prioritise tasks for students

Staff portal

* More work for them because of breaking down work
* May be staff needs to rethink for some cw
* For many cw (60-70%) could be added workload
* Less flexibility for older students because they have lots of other things to do
* Very difficult to breakdown written cws into subtasks
* It is better for students to learn time and project management like staff breaking into sprints
* The process of staff dividing cw into subtasks is not very practical in real-life because students need to do it themselves at that stage
* Good for younger students but not for 3rd or 4th year undergraduate students and postgraduate students

Visualisations will not be shown if there is only one subtask. There will be no progress because there are no multiple subtasks, just one subtask. Having pomodoro technique might be helpful as it will record the time spent on the subtask but this might no reflect reality if the student is rushing to complete the subtask or cw because at that moment, students just focus on the deadline and not on any other aspect

Major improvement over canvas for students as it shows the cw deadliens on the dashboard so the student doesn’t need to remember the dates; reducing memory load

Way better than Vision (system used by university before canvas), because on vision, the student had to remember the dates

Share button: sharing with students is not a good idea. However, the staff at HW need to sometimes export stats from Canvas for some internal purposes. So, the share button here can export the statistics as csv for internal purposes. Also, it might not be useful for all courses

Usability: very familiar for canvas and non-canvas users. Intuitive. Easy navigation. Would not need help for first time users. Everything is visible. Good. Nothing bad. Look and feel is good. All information is visible. No unnecessary clutter.

Kanban board could have a different icon to make it clearer. Students are not familiar with project management tools.

Gamification module like leaderboard or things similar to it would be good but it depends on the student’s personality. However, it should not show or specify the rank. Just show you are in top 3%, etc… It can be optional for students so that they can turn it on or off. Don’t mention names and anonymise it because it can raise anxiety. The ranking system is something that even schools are eliminating, so the students that join university (this generation) will not be familiar or comfortable with this ranking system.

Forgot password: the screens show the step number which is good because the website is giving proper feedback to the user after every step

Additional feedback:

* Push notifications to the user on email one week before the deadline
* Regarding cws, this platform is good. Canvas has many more features but cant be compared because this is a prototype and perhaps canvas was something similar when it had started

Additional features:

* Staff can send reminders to students from the students page. There can be a fixed template inside the system. Each row can have a tick box. When more than one row/student is selected, the button to send reminder will be activated(not greyed out) and a reminder to those students will be sent to start working

This is an mvp and covers all the basic features.

Good for students. Extra load for staff

Staff testing questions

1. Feedback, opinions, and suggestions for the student and staff portal
2. Kanban board
3. Usability, look and feel
4. Most and least liked features
5. Forget password
6. Share button
7. Would you use it
8. Is it cluttered/ too busy?
9. Visualisations
10. Gamification like leaderboard

Staff 2

More refinement. Idea is good

Challenge is doing the full check at once. Breaking will make more sense. Improved version of canvas

Usability: easy but need more guidelines

Gamification module: dashboard and timeline is enough. Depends on who you are targeting. Keep it serious because we are preparing adults not kids

Kanban board: simple but has no instructions. Turning education into circus (not happen). kanban board for each cw

Dashboard: clear. May be add more details. May be have to define titles

Staff portal:

* More helpful for students
* Disagree with babysitting students. Staff should not plan the cw and create subtasks
* Send reminder would not recommend
* Don’t want to micromanage
* Extra work for staff and micromanaging
* Will not help with understanding if the work is done by the student. Gen AI tools can do this

Overall:

* Helps students become independent because they are managing it themselves. 9/10. Reduce stress
* For staff, 3 or 4 / 10
* Most like: timeline and kanban (kanban if organised properly)
* Drawback for faculty: investing too much time and micromanaging
* Staff dashboard should focus on marking, who is late, etc… rather than focusing on students completing their cws
* Usability: good
* Student portal: process; Staff portal: results
* Share button will motivate students. It will be helpful
* Forget password: it is standard